



Latest News

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## Riverport Medical Practice August 2108 Update

### Latest News

We have recently employed an Advanced Nurse Practitioner and a Senior Practice Nurse to our team and believe that they will be instrumental in helping us to offer a wider range of clinicians with whom our patients can consult. Within our group we will have a mix of male and female GPs all of whom have individual specialities, 2 Nurse Practitioners, 4 Practice Nurses, 3 Healthcare Assistants, 4 Dispensers and a team of managers, administrators and receptionists. We are all really excited about the merger of our practices and the improvements we will be making to our systems and services.

### Staff training

At the end of August and through the first half of September all staff at both Parkhall and Orchard Surgeries will be undergoing training on their new clinical system. This piece of work will ensure that the merger between Northcote House, Orchard Surgery and Parkhall Surgery goes through smoothly. We are still on schedule for the merger of our contracts at the beginning of October and the computer systems will be fully merged by the third week of October.

### What is not changing

There are no plans to change the telephone numbers at each site. This means our patients can still contact their preferred site, however, by the end of October, we will be able to offer a choice of location for various appointments. Patients will still be able to see their preferred clinician, but we hope they will take advantage of our wider team and their expertise.

### NEED MORE INFORMATION?

We plan to issue regular updates by:

- ◆ Newsletters in the practices
- ◆ Articles in local magazines
- ◆ Information on our websites

Should you have any specific questions then please contact Jenny Parker either by letter at:

Northcote House Surgery, 8 Broad Leas, St Ives PE27 5PT

Or by email: [jennifer.parker@nhs.net](mailto:jennifer.parker@nhs.net)